

Starting from 21 January 2026, when submitting applications for booking of indoor basketball courts and volleyball courts through the SmartPLAY system, the hirer must provide the information of two other users.

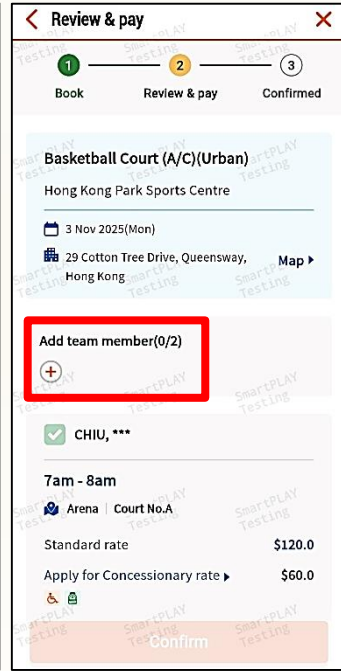
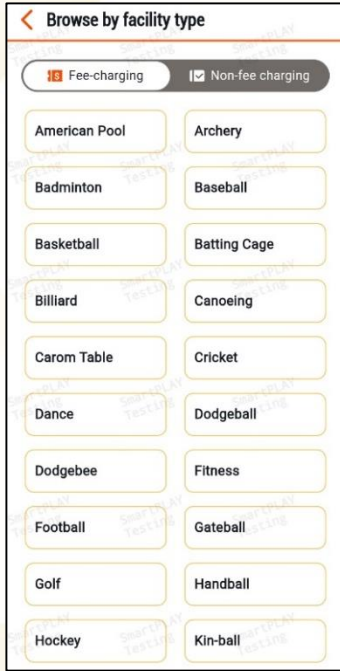
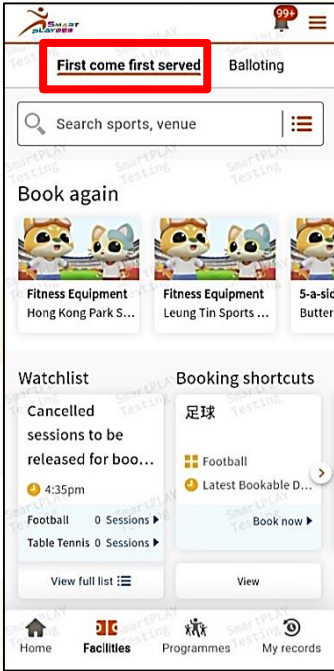
Procedures for submitting booking applications (demonstrated using the SmartPLAY mobile app)

1 After logging in, go to the “Facilities” page and tap “First come first served”.

2 Select the facility type and district.

3 Select the desired booking date, venue and timeslot.

4 Tap “Add team member”.



5 Select other users from “Friend list”.

6 Review the application details and tap “Confirm”.

7 Tick the boxes to make the declaration and tap “Confirm and Agree”.

8 Tap “Confirm to Payment” to pay the application fee.

